



Water & Sanitation
6767 Spring Rd.
Moorpark, CA 93020-0250

VCWWD NO: 01



For mailing purposes only

Bill Number: 1234567 **Bill Date:** 8/9/2023
Billing Period: 7/4/2023 - 8/1/2023
Customer Account No.: 123456-12345
Service Address: 123 AQUA ST
Total Amount Due: \$338.98

1

<<FIRST>> <<LAST>>

<<ADDRESS1>>

<<ADDRESS2>>

<<CITY>>, <<STATE>> <<ZIP>>

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3 Account Summary		
Previous Bill		\$ 293.62
Payments	7/17/2023 - Thank you	\$ (145.00)
Previous Balance		\$ 148.62
Current Charges Due	8/31/2023	\$ 190.36
Total Amount Due		\$ 338.98

Balance unpaid after the due date is subject to a late fee.

5 Current Bill Details		
Water Usage (HCF*)		
Tier 1 Water	9.33 x \$ 4.27	\$ 39.84
Tier 2 Water	14.00 x \$ 5.11	\$ 71.54
Tier 3 Water	7.67 x \$ 5.86	\$ 44.95
Service Charge		
Meter Charge	M&I 1" meter	\$ 20.45
Sewer Charge		\$ -
Surcharges, Fees and Credits		
Late Charge		\$ 13.58
Total Current Charges		\$ 190.36

5

Contact us:

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805-378-3000

Customer Service: Monday - Friday, 9am to 4pm

Emergencies: 24 hours

In Person: 6767 Spring Rd. Moorpark, CA 93020-0250

Visit: www.invoicecloud.com/vcpwa to access your account anytime.

To view hourly usage data sign up for the AMI customer portal:

Scan QR code below or visit www.vcpwpublicworks.org/wsd/customerportal



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MESSAGE CENTER

Make this the last bill you get in the mail - Register for paperless today! Please visit: www.invoicecloud.com/vcpwa

7

Meter and Total Consumption Information

Billing Period: 07/04/2023 - 08/01/2023		Days in Billing Period: 28		
Meter	Previous Read	Current Read	Usage in HCF*	Usage in Gallons
12345678	2523	2547	24	17952
*Water usage is billed in hundred cubic feet (HCF): 1 HCF = 748 gallons				

Please detach and return stub with payment.

8

WAYS TO PAY

Online: <https://www.invoicecloud.com/vcpwa>

By Phone: 855-844-0357

In-Person: 6767 Spring Rd., Moorpark, CA 93021



PLEASE MAIL CHECKS PAYABLE TO:
Water & Sanitation
Payment Processing Center
PO Box 1470
Hemet, CA 92546-1470

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Customer Account No.: 123456-12345

PAST DUE
\$ 148.62

CURRENT CHARGES
\$ 190.36

TOTAL AMOUNT DUE
\$ 338.98

DUE IMMEDIATELY

DUE BY
08/31/2023

TOTAL PAID

How to read your bill

1

At the top of the bill, you will find our office address, the Waterworks District Number for the service address, Bill Number, Bill Date, Billing Period, Customer-Account Number, Service Address, and Total Amount Due.



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Customer Account No.: 123456-12345
Service Address: 123 AQUA ST
Total Amount Due: \$338.98

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This section provides customer mailing information.

<<FIRST>> <<LAST>>
<<ADDRESS1>>
<<ADDRESS2>>
<<CITY>>, <<STATE>> <<ZIP>>

3

Account Summary – Provides a quick summary of total balance due (previous bill amount, payments received, previous balance, current charges with due date and total amount due).

Account Summary		
Previous Bill		\$ 293.62
Payments	7/17/2023 - Thank you	\$ (145.00)
Previous Balance		\$ 148.62
Current Charges Due	8/31/2023	\$ 190.36
Total Amount Due		\$ 338.98

Balance unpaid after the due date is subject to a late fee.

4

Contact Us – Provides our contact information (customer service phone number, office hours, office address, payment website, and QR code to enroll with the AMI customer portal to view hourly data usage).

Contact us:



805-378-3000

Customer Service: Monday - Friday, 9am to 4pm

Emergencies: 24 hours

In Person: 6767 Spring Rd. Moorpark, CA 93020-0250

Visit: www.invoicecloud.com/vcpwa to access your account anytime.

To view hourly usage data sign up for the AMI customer portal:

Scan QR code below or visit www.vcpublishworks.org/wsd/customerportal



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Current Bill Details – This section provides a breakdown of current charges detailing water usage, service charges, sewer charges, surcharges, fees, and credits.

Current Bill Details				
Water Usage (HCF*)				
Tier 1 Water	9.33	x	\$ 4.27	\$ 39.84
Tier 2 Water	14.00	x	\$ 5.11	\$ 71.54
Tier 3 Water	7.67	x	\$ 5.86	\$ 44.95
Service Charge				
Meter Charge	M&I 1" meter			\$ 20.45
Sewer Charge				\$ -
Surcharges, Fees and Credits				
Late Charge				\$ 13.58
Total Current Charges				\$ 190.36

6

Message Center – In this section we provide important information we'd like our customers to know.

MESSAGE CENTER

Make this the last bill you get in the mail - Register for paperless today! Please visit: www.invoicecloud.com/vcpwa

7

Meter and Total Consumption Information – This section provides billing period dates, number of days in billing period, and meter information such as meter number, previous read, current read, usage in HCF (hundred cubic feet), and usage in gallons.

Meter and Total Consumption Information				
<i>Billing Period: 07/04/2023 - 08/01/2023</i>			<i>Days in Billing Period: 28</i>	
Meter	Previous Read	Current Read	Usage in HCF*	Usage in Gallons
12345678	2523	2547	24	17952
*Water usage is billed in hundred cubic feet (HCF): 1 HCF = 748 gallons				

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Ways to pay – Provides payment options, online, by phone and in person. This QR code will direct you to our payment website.

WAYS TO PAY

Online: <https://www.invoicecloud.com/vcpwa>

By Phone: 855-844-0357

In-Person: 6767 Spring Rd., Moorpark, CA 93021



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This section provides the mailing address to our payment processing center for check payments.

PLEASE MAIL CHECKS PAYABLE TO:

Water & Sanitation

Payment Processing Center

PO Box 1470

Hemet, CA 92546-1470

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In this section, there is another quick breakdown of charges due. Any past due charges will be in the red box these are due immediately. The current charges will be in the blue box with the due date. The total amount due in the white box is the sum of past due charges and current charges. If you are making a payment for a different amount this can be handwritten under total paid.

Customer Account No.: 123456-12345

PAST DUE \$ 148.62	CURRENT CHARGES \$ 190.36	TOTAL AMOUNT DUE \$ 338.98
DUE IMMEDIATELY	DUE BY 08/31/2023	TOTAL PAID